



IDENTITY MANAGEMENT SERVICES

MAXIMUM PROTECTION FOR A LIFETIME OF RISK

IDENTITY FRAUD FACTS

\$930 average financial loss per identity theft incident

SOURCE | U.S. Department of Justice - Victims of Identity Theft, 2018, 2021

54% reported increased stress levels after an identity theft

SOURCE | ITRC Consumer Aftermath Report, 2021

600 hours of lost productivity due to identity theft recovery

SOURCE | Sans Institute, Identity Theft. 2021.

Improve your peace of mind in every phase of life with proactive identity management education and support.

Every stage of life introduces new fraud and identity theft-related risks. Attending college. Getting married. Buying a home. Retiring. To reduce risks, you and your family may want:

- Education to understand the behaviors that can expose you to fraud as you move through different phases of life.
- Support from specialists who can help manage your identities and resolve fraud no matter the life circumstances.

With Identity Management Services, powered by Cyberscout, a TransUnion brand, you are provided with the comprehensive, proactive protection you need for peace of mind.

Your identity. Our award-winning team:

Identity Management Services provide you with a trusted, dedicated identity theft education and resolution resource. Our resolution support isn't just a binder of instructions – we provide customized, step-by-step help based on your unique situation. These services provide access to fraud and breach specialists who deliver:

- One on one support
- Personalized guidance
- Bi-lingual assistance when needed

With Identity Management Services, the phone calls and paperwork are handled by specialists who know how to navigate the recovery process, so you can stay focused on life and what matters to you.

Powered by:



For assistance, call your Chautauqua Patrons Agent

Proactive Services



Child Risk

Protect your children from identity theft and related fraud that can go undetected for years by getting assistance now.



Relocation Risk

Safeguard your identity when you're on the move. Make sure sensitive information travels safely with you — and that all your providers have your new mailing address.



Relationship Identity Support

When relationship statuses change, navigate name-change requirements and creditor notifications for marriage, divorce and separation with our assistance.



Military Risk

Protect your identity and credit with active-duty military fraud alerts on your accounts when defending our nation abroad.



Travel Risk

Replace lost or stolen identification, passports, visas, and other documents with our help no matter where you are in the world.



Disaster Identity Support

After a natural disaster, replace IDs and documents, access financial institutions, and communicate with family, friends or providers with our help.



External Breach Support

Get support when your personal information is exposed by an employer, retailer, or any other third-party organization.



System Protection Support

Receive assistance before and after a personal computing device, such as a desktop, tablet or smartphone, is compromised.



Email Identity Support

Helps thwart, detect and recover from email hacking that can lead to fraud. Plus, we help manage your identity and privacy in online communications.



Social Media Identity Support

Manage your family's reputation on social networks—and protect their identities and credit—with help from our fraud experts.



Phish Assist

Fight phishing scams that entice you to divulge personal data. Draw on our detection and recovery support to stay secure.



Assisted Living Identity Support

Receive guidance for power of attorney and legal guardianship matters to assist with identity management and fraud resolution.



Estate Identity Support

Preserve the identity and memory of deceased family members should their identifying information ever be misused.

Fraud and Proactive Services



Document Replacement

Replace lost, stolen, or destroyed documents and identification, and get our help notifying government agencies and providers.

Fraud Services



Financial Identity Theft

Regain financial stability after thieves take over existing financial accounts or open new accounts and run up debt in your name.



Tax Identity Theft

Protect your identifying information after criminals use it to file a false return or steal your refund.



Utility Identity Theft

We help you untangle difficult-to-resolve identity theft used for pricey cable services, power bills and more.



Payday Loan Identity Theft

Recover your credit and good name with our assistance after criminals use your information to take out high-interest loans and then stick you with the bill.



Government Benefits Identity Theft

Helps safeguard government benefits from thieves who can disrupt your life by depleting unemployment, child support, or Social Security benefits.



Medical Identity Theft

Restore your medical history and benefits after fraud to help protect your physical and financial well-being.



Employment Identity Theft Support

Restore your identity after criminals use your personal information for employment, which can lead to fraudulent tax and medical issues.



Criminal Identity Theft

Restore your good name and successfully interact with government agencies when your identity is falsely linked to a crime.



Mortgage Identity Theft

Protect your credit, equity, and above all, your home from a crime that can result in hundreds of thousands of dollars lost.



Debt Tagging

Recover your good name after your financial information is incorrectly linked to another person's outstanding debt.



Financial Fraud

Clear up unauthorized activity on accounts and restore your credit with help from an CyberScout fraud specialist.